

QUALITY MANUAL

Enclosure 1 QUALITY POLICY

Rev. 03

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FERMOR Srl was founded in 2000 in an area with a strong presence of textile industries to design, produce and install parts of plants for third parties. Since 2014, the company has renewed its corporate setting and started producing and selling its own machinery, specializing in yarn and rope finishing machines, which are used in medical, automotive and technical sectors, especially in the European market (Germany, Sweden, Norway, Greece, Lithuania) and non-European markets (United States, Canada, Brazil, India, China).

Thanks to internal training, constant research into technology and the most efficient solution, the continuous expansion of both production machinery (culminating in Industry 4.0 certification at the end of 2020) and work areas (transfer to the new 2500m² owned production plant in 2023), each customer can count on the constant support of a highly specialized team, capable of analyzing needs and requests to develop and build a completely customized machine, managing most of the production aspects internally, from design to operator training.

In all operations, the company is committed to integrating sustainable practices, ensuring quality and safety standards, actively contributing to environmental protection, the fight against climate change and the reduction of waste and consumption.

Since 2023, all machinery produced complies with the DIGITAL READY LABEL, promoted by the Association of Italian Manufacturers of Machinery for the Textile Industry, to provide feedback on production, allowing customers a real analysis of quality, performance and consumption.

The company has recognized the need to equip itself with a Quality Management System, in compliance with the UNI EN ISO 9001:2015 standard in order to adopt an efficient company organization, in order to offer its Customers and its internal and external collaborators a satisfactory, collaborative and positive service.



This document is made available, and constitutes a guideline, to people who operate in the name and on behalf of FERMOR Srl, as well as representing the letter of intent addressed to all our interested parties (in particular customers, suppliers and partners).



