

FERMOR Srl was founded in 2000 by two partners who, taking advantage of the strong presence of textile industries in the area in which they reside, decided to open a company specialized in the development of projects, the production of parts and the installation of textile machines for third parties. In 2014, FERMOR Srl renewed its corporate setting and began the production and sale of its own machinery, focusing on yarn and rope finishing machines.

Over time, FERMOR Srl has studied and developed various finishing processes that find application in medical, automotive and technical sector.

A constant improvement of production department and machinery, culminating in Industry 4.0 certification at the end of 2020, leads to better control of production, with a precise program of times and different procedures. Finally, in the summer of 2023, FERMOR srl will establish itself in a new owned 2500m² production plant to improve the production system and its management, using the spaces in a more efficient and organized way.

Experience, participation in a solid support and assistance network with key partners in the field, combined with the quality of the products have made it possible to evolve not only the company itself, but also the attitude of the key management figures. FERMOR Srl machines are mainly in demand abroad, both in Europe (Germany, France, Czech Rep., Lithuania, Poland, Portugal, Sweden, Norway, Greece, Austria) and in the rest of the world (South Africa, China, India, Brazil, Turkey, United States, Mexico, Canada, Russia).

To drastically limit the risks associated with work activities, all the staff present in the various departments of FERMOR Srl is made aware of the problems relating to prevention and safety at work, thanks to the continuous training and information carried out both within the company and at the training provided and authorized by government bodies. Specific activities and courses are also reserved for reducing work-related stress and improving personal skills, especially of staff with specific tasks.

The Company, aware that the main success factors of any organization are the satisfaction of customers and all interested parties, both internal and external, as well as an efficient and effective corporate organization, has recognized the need to equip itself with a of Quality Management, in compliance with the requirements of the UNI EN ISO 9001:2015 standard.

CUSTOMER FOCUS:

FERMOR Srl considers the satisfaction of customers and all interested parties, the fulfillment of their expectations, as the central pivot of all the company's activities.

LEADERSHIP

FERMOR Srl employs a group of collaborators who operate in compliance with the company mission, where everyone is called upon to contribute in a positive and proactive way to the organization of activities and the achievement of objectives.

ACTIVE PARTICIPATION OF PEOPLE

FERMOR Srl is committed to ensuring that the people who operate in its name are competent, empowered, adequately trained and actively engaged at all levels for their own success and that of the Company.

PROCESS APPROACH

FERMOR Srl constantly checks the activities carried out, defining the information flows and the responsibilities of each to ensure effective organization of its decision-making and operational processes.

IMPROVEMENT

FERMOR Srl is not satisfied with the results achieved. It works to ensure that everyone in the Company is constantly focused on identifying margins for improvement, both in the effectiveness and efficiency of individual activities and in the offer offered to all customers, private or professional.

EVIDENCE-BASED DECISION MAKING

FERMOR Srl bases its strategic decisions on the analysis and evaluation of objective and verified data based on experience, in order to guarantee an effective evaluation of business processes and the ability to achieve the expected results

RELATIONSHIP MANAGEMENT

FERMOR Srl guarantees that relationships with all interested parties (in particular customers, suppliers and partners) are based on principles of transparency and correctness, in order to guarantee lasting success and the optimization of its performance

This document is made available, and constitutes a guideline, to people who operate in the name and on behalf of FERMOR Srl, as well as representing the charter of intent addressed to all our interested parties (in particular customers, suppliers and partners) .